

Housing Advice and Options Service

The *Housing Advice and Options Service* offers free and friendly advice on housing issues.

This service is open to all the community in the Borough of North Warwickshire.



Support and Advice on Housing Issues

If you would like a copy of this leaflet in another format e.g. in large print, on audiotape, in another language or through discussion, please contact the Housing Division.

یہ دستاویز اگر آپ کو کسی دیگر زبان یا دیگر شکل میں درکار ہو، یا اگر آپ کو ترجمان کی خدمات چاہئیں تو براۓ مہربانی ہم سے رابطہ کیجئے۔

Jeżeli chcieliby Państwo otrzymać ten dokument w innym języku lub w innym formacie albo jeżeli potrzebna jest pomoc tłumacza, to prosimy o kontakt z nami

જો તમને આ દસ્તાવેજ બીજી ભાષા અથવા રચનામાં જોઈતો હોય, અથવા જો તમને ઇન્ટરપ્રિટરની સેવાઓ જોઈતી હોય તો, કૃપા કરી અમારો સંપર્ક સાધો.

本文件可以翻譯為另一語文版本，或製作成另一格式，如有此需要，或需要傳譯員的協助，請與我們聯絡。

October 2007

Housing Advice & Options Service

The Council House
South Street
Atherstone
Warwickshire
CV9 1DE
Phone: 01827 715341
Fax: 01827 719225
Email: housingservices@northwarks.gov.uk

Do you need help and advice with housing issues?



Support and Advice on Housing Issues

Tel: 01827 715341



North Warwickshire
Borough Council

Do you need help and advice with housing issues?

This could include:

- Not having a permanent place to live
- Not getting on with the people you live with
- Being asked to leave accommodation
- Problems maintaining a tenancy
- Advice on private renting including paying rent and the Rent Deposit Scheme
- Information on the Council's housing register including how to join
- Problems with landlords or tenants
- Information on the Homebuy products including what used to be called Shared Ownership

Housing Advice & Options Service

How Can We Help?

Homelessness

If you are homeless or threatened with homelessness you can book an appointment to discuss your housing situation and the options that may be open to you.

The Housing Advice and Options Interview

You don't have to be homeless to arrange an appointment. It is better to contact us as soon as you realise you have a problem with your housing situation.



We will listen sympathetically to your housing problems and we will tailor our advice to suit your housing needs.

Discuss Housing Options

The Rent Deposit Scheme is an example of one of the housing options provided by the Council. This scheme can provide a bond guarantee for people who are homeless or

threatened with homelessness and cannot afford the deposit when trying to access privately rented accommodation.

We can also refer or direct you to other agencies. This may be for debt advice or an agency who can help you live independently in your home.

Tenancy Relations

We can discuss and try to resolve issues about private renting with both landlords and tenants. This could include rent arrears, landlords trying to end tenancies illegally or tenants acting in an anti-social manner.

The Council's Housing Register

We can offer advice and assistance to enable you to join the housing register.

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