

Housing Advice and Options Service

The *Housing Advice and Options Service* offers free and friendly advice on housing issues.

This service is open to all the community in the Borough of North Warwickshire.



Support and Advice on Housing Issues

If you would like a copy of this leaflet in another format e.g. in large print, on audiotape, in another language or through discussion, please contact the Housing Division.

یہ دستاویز اگر آپ کو کسی دیگر زبان یا دیگر شکل میں درکار ہو، یا اگر آپ کو ترجمان کی خدمات چاہئیں تو براہ مہربانی ہم سے رابطہ کیجئے۔

Jeżeli chcieliby Państwo otrzymać ten dokument w innym języku lub w innym formacie albo jeżeli potrzebna jest pomoc tłumacza, to prosimy o kontakt z nami

જો તમને આ દસ્તાવેજ બીજી ભાષા અથવા રચનામાં જોઈતો હોય, અથવા જો તમને ઇન્ટરપ્રિટરની સેવાઓ જોઈતી હોય તો, કૃપા કરી અમારો સંપર્ક સાધો.

本文件可以翻譯為另一語文版本，或製作成另一格式，如有此需要，或需要傳譯員的協助，請與我們聯絡。

October 2007

Housing Advice & Options Service

The Council House
South Street
Atherstone
Warwickshire
CV9 1DE

Phone: 01827 715341

Fax: 01827 719225

Email: housingservices@northwarks.gov.uk

Advice and Assistance with private renting for both landlords and tenants



Support and Advice on Housing Issues

Tel: 01827 715341



North Warwickshire
Borough Council

Housing Options & Advice Service

Are you having problems with your private rented property or landlord?

Or

Are you having problems with your tenant/s?

Then please contact the:

Housing Options & Advice Service.

It is important that you contact us as soon as you realise that there are problems. The sooner you contact us it is more likely that we will be able to help.



The service is open to both landlords and tenants.

We may not be able to give advice to you but we

will direct you to an agency that might be able to help you.

The problems may include:

Debt Problems that are stopping you paying your rent

Advice on Tenancy Protection Scheme

Ways to help people pay their rent including Housing Benefits and Discretionary Housing Payments

The correct way to end tenancies

Problems with your landlord or tenant

Illegal Evictions

The problems may include:

If you are homeless or threatened with homelessness and you live within the Borough of North Warwickshire. We can give you information on the Rent Deposit Scheme

Problems with paying/receiving rent

People who are having problems maintaining their tenancy or property

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