



North Warwickshire
Borough Council

Useful Contacts

One Stop Shop: 01827 715341

The Customer Services in the Council's One Stop Shop takes all of the Housing Division's telephone calls except for the repairs service.

Day to Day Repairs: 01827 719299

Tenancy Services Team

The Tenancy Services work with individual existing Council Tenants about matters that arise about their tenancy-rent collection, nuisance issues, changes to tenancies, settling in visits to new tenants.

Tony Wheeler Tenancy Services Officer 01827 719205 / 07970 248269

Austrey, Baddesley Ensor, Baxterley, Dordon, Grendon, Mancetter, Newton Regis, Polesworth, Ridge Lane, Shuttington, Warton, Witherley.

Elizabeth Bell-Paton Tenancy Services Officer 01827 719407 / 07970 248225

Coleshill, Curdworth, Fillongley, Hurley, Kingsbury, Lea Marston, Maxstoke, Middleton, Nether Whitacre, Over Whitacre, Hartshill, Piccadilly, Shustoke, Water Orton, Wishaw, Wood End.

Maggie Jaggs Tenancy Services Officer 01827 719306 / 07970 248268

Atherstone, Corley, Ansley, Arley (new and old), Chapel End, Birchley Heath.

Helen Hughes Principal Housing Management Officer 01827 719494

Caroline Morris Senior Housing Management Officer 01827 719351 / 07989 159949

Maureen Abbott Tenancy Enforcement Officer 01827 719312 / 07970 248226



Neighbourhood Services

The Neighbourhood Services Officer, Debbie Fitter, works with other agencies to address nuisance issues that happen in communal areas. The Estate Warden Team works to make sure that the communal areas of Council estates are in good order. The Floating Support Officers provide support and assistance to the elderly in their homes.

Debbie Fitter	Neighbourhood Officer	07970 248236
Julie Richardson	Neighbourhood Warden	07772 317223

Corley, Fillongley, Old Arley, New Arley, Ansley, Ansley Common, Ridge Lane, Chapel End, Hartshill.

Jackie Parker	Neighbourhood Warden	07854 150884
----------------------	-----------------------------	---------------------

Coleshill, Water Orton, Curdworth, Lea Marston, Wishaw, Middleton, Kingsbury, Piccadilly, Nether Whitacre, Over Whitacre, Whitacre Heath, Shustoke, Maxstoke, Little Packington, Great Packington, Hurley, Wood End.

Dan Boulstridge	Neighbourhood Warden	07772 317286
------------------------	-----------------------------	---------------------

Atherstone and Mancetter.

Maria Neil	Neighbourhood Warden	07817 605103
-------------------	-----------------------------	---------------------

Baxterley, Baddesley, Grendon, Dordon, Polesworth, Warton, Austrey, Newton Regis, Shuttington, Seckington and No Mans Heath.

Janet Wells	Housing Support Officer (Elderly)	07970 248252
--------------------	--	---------------------

Covers all Property in North Warwickshire.

Glen Rowley	Housing Support Officer (Elderly)	07970 248234
--------------------	--	---------------------

Covers all Property in North Warwickshire.